
 The Summary of Benefits and Coverage (SBC) document will help you choose a health [plan](#). The SBC shows you how you and the [plan](#) would share the cost for covered health care services. **NOTE: Information about the cost of this [plan](#) (called the [premium](#)) will be provided separately. This is only a summary.** For more information about your coverage, or to get a copy of the complete terms of coverage, call 1-800-521-1711 or visit us at [www.kemptongroup.com](http://www.kemptongroup.com). For general definitions of common terms, such as [allowed amount](#), [balance billing](#), [coinsurance](#), [copayment](#), [deductible](#), [provider](#), or other underlined terms see the Glossary. You can view the Glossary at [www.kemptongroup.com](http://www.kemptongroup.com) or call 800-521-1711 to request a copy.

Important Questions	Answers	Why This Matters:
What is the overall <a href="#">deductible</a> ?	\$750 Individual / \$1,500 Family	Generally, you must pay all of the costs from providers up to the <a href="#">deductible</a> amount before this <a href="#">plan</a> begins to pay. If you have other family members on the <a href="#">plan</a> , each family member must meet their own individual <a href="#">deductible</a> until the total amount of <a href="#">deductible</a> expenses paid by all family members meets the overall family <a href="#">deductible</a> .
Are there services covered before you meet your <a href="#">deductible</a> ?	Yes. <a href="#">Preventive care</a> , <a href="#">provider</a> office visits, <a href="#">emergency room care</a> , <a href="#">urgent care</a> , services through <b>QuestSelect</b> and <b>KPPFree</b> programs, and <a href="#">prescription drugs</a> are covered before you meet your <a href="#">deductible</a> .	This <a href="#">plan</a> covers some items and services even if you haven't yet met the <a href="#">deductible</a> amount. But a <a href="#">copayment</a> or <a href="#">coinsurance</a> may apply. For example, this plan covers certain <a href="#">preventive services</a> without cost-sharing and before you meet your <a href="#">deductible</a> . See a list of covered <a href="#">preventive services</a> at <a href="https://www.healthcare.gov/coverage/preventive-care-benefits/">https://www.healthcare.gov/coverage/preventive-care-benefits/</a>
Are there other <a href="#">deductibles</a> for specific services?	No.	You don't have to meet <a href="#">deductibles</a> for specific services.
What is the <a href="#">out-of-pocket limit</a> for this <a href="#">plan</a> ?	\$5,000 Individual / \$10,000 Family	The <a href="#">out-of-pocket limit</a> is the most you could pay in a year for covered services. If you have other family members in this <a href="#">plan</a> , they have to meet their own <a href="#">out-of-pocket limits</a> until the overall family <a href="#">out-of-pocket limit</a> has been met.
What is not included in the <a href="#">out-of-pocket limit</a> ?	<a href="#">Premiums</a> , <a href="#">balance-billing</a> charges, <a href="#">preauthorization</a> penalties, amounts in excess of the maximum allowable charge, and health care this <a href="#">plan</a> doesn't cover.	Even though you pay these expenses, they don't count toward the <a href="#">out-of-pocket limit</a> .
Will you pay less if you use a <a href="#">network provider</a> ?	Yes. See <a href="http://www.kemptongroup.com">www.kemptongroup.com</a> or call 1-800-521-1711 for a list of <a href="#">network providers</a> .  <b><i>Out-of-Network charges are held to a percentage of Medicare. (Reference Based Pricing)</i></b>	This <a href="#">plan</a> uses a provider <a href="#">network</a> . You will pay less if you use a <a href="#">provider</a> in the <a href="#">plan's network</a> . You will pay the most if you use an <a href="#">out-of-network provider</a> , and you might receive a bill from a <a href="#">provider</a> for the difference between the provider's charge and what your <a href="#">plan</a> pays ( <a href="#">balance billing</a> ). Be aware, your <a href="#">network provider</a> might use an <a href="#">out-of-network provider</a> for some services (such as lab work). Check with your <a href="#">provider</a> before you get services.
Do you need a <a href="#">referral</a> to see a <a href="#">specialist</a> ?	No	You can see the <a href="#">specialist</a> you choose without a <a href="#">referral</a> .

 All [copayment](#) and [coinsurance](#) costs shown in this chart are after your [deductible](#) has been met, if a [deductible](#) applies.

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you visit a health care <a href="#">provider's office or clinic</a>	Primary care visit to treat an injury or illness	\$30 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	\$30 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	Office visits, lab work, x-rays, non-surgical injections, allergy testing, serum and injections billed as part of the office visit are covered under the <a href="#">copay</a> .
	<a href="#">Specialist</a> visit	\$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	\$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	Office visits, lab work, x-rays, non-surgical injections, allergy testing, serum and injections billed as part of the office visit are covered under the <a href="#">copay</a> .
	<a href="#">Preventive care/screening/immunization</a>	No charge ( <a href="#">Deductible</a> does not apply)	No charge ( <a href="#">Deductible</a> does not apply)	You may have to pay for services that aren't preventive. Ask your provider if the services needed are preventive. Then check what your <a href="#">plan</a> will pay for.
If you have a test	<a href="#">Diagnostic test</a> (x-ray, blood work)	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	No charge when the laboratory designated on ID card, or a Direct Contracted Laboratory is used.
	Imaging (CT/PET scans, MRIs)	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required to avoid claim denial.  No charge if the <a href="#">plan</a> is primary and the <b>KPPFree</b> program is used.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.kemptongroup.com](http://www.kemptongroup.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		First Choice Pharmacy (You will pay the least)	Standard Network Pharmacy (You will pay the most)	
<p><b>If you need drugs to treat your illness or condition</b></p> <p>More information about <a href="#">prescription drug coverage</a> is available at <a href="http://www.southernscripts.net">www.southernscripts.net</a> or <b>1-800-710-9341</b>.</p>	<b>Premier drugs</b>	No charge	No charge	<p><b>\$1,450 Individual / \$2,900 Family</b> – prescription drug out-of-pocket maximum.</p> <p><b><u>Out-of-network</u> pharmacies are not covered.</b></p> <p><b>Maintenance drugs</b> are covered up to 90-day supply through First Choice Pharmacy or mail order with applicable <a href="#">copay</a>.</p> <p>If you are eligible to receive a subsidy through a manufacturer <a href="#">copay</a> program your <a href="#">copayment</a> under the Variable Copay™ Program will be equal to the maximum subsidy available through that manufacturer <a href="#">copay</a> program. Any manufacturer <a href="#">copay</a> subsidy obtained under the variable Copay™ Program will not accumulate toward your <a href="#">deductible</a> or <a href="#">out-of-pocket</a> costs.</p> <p>If you are receiving a prescription drug through a manufacturer free drug program and you enroll in the Manufacturer Free Drug Initiative, that drug will not be covered under the <a href="#">plan</a>.</p> <p>For <a href="#">specialty drugs</a> contact <b>CRx Specialty</b> at 877-646-1716.</p>
	<b>Generic drugs:</b> <i>(Retail &amp; Mail Order)</i> <ul style="list-style-type: none"> <li>• 30 day supply</li> <li>• 31-90 day supply</li> </ul>	No charge No charge	No charge Not covered	
	<b>Preferred drugs:</b> <i>(Retail &amp; Mail Order)</i> <ul style="list-style-type: none"> <li>• 30 day supply</li> <li>• 31-90 day supply</li> </ul>	\$35.00 <a href="#">copay</a> per prescription \$87.50 <a href="#">copay</a> per prescription	\$50.00 <a href="#">copay</a> per prescription Not covered	
	<b>Non-preferred drugs:</b> <i>(Retail)</i> <ul style="list-style-type: none"> <li>• 30 day supply</li> <li>• 31-90 day supply</li> </ul> <i>(Mail Order)</i> <ul style="list-style-type: none"> <li>• 30 day supply</li> <li>• 31-90 day supply</li> </ul>	\$35.00 <a href="#">copay</a> per prescription \$87.50 <a href="#">copay</a> per prescription  \$50.00 <a href="#">copay</a> per prescription \$87.50 <a href="#">copay</a> per prescription	\$50.00 <a href="#">copay</a> per prescription Not covered  Not covered Not covered	
	<a href="#">Specialty drugs</a> Limited to 30 day supply	\$200.00 <a href="#">copay</a> per prescription	Not covered	

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.kemptongroup.com](http://www.kemptongroup.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
If you have outpatient surgery	Facility fee (e.g., ambulatory surgery center)	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required to avoid claim denial.
	Physician/surgeon fees	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	No charge if the <a href="#">plan</a> is primary and the <b>KPPFree</b> program is used.
If you need immediate medical attention	<a href="#">Emergency room care</a>	\$400 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)		<a href="#">Copay</a> waived if admitted.
	<a href="#">Emergency medical transportation</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>		Air Ambulance limited to 120% of the Medicare rate.
	<a href="#">Urgent care</a>	\$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	\$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	Office visits, lab work, x-rays, and non-surgical injections billed as part of the office visit are covered under the <a href="#">copay</a> .
If you have a hospital stay	Facility fee (e.g., hospital room)	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required to avoid claim denial. No charge if the <a href="#">plan</a> is primary and the <b>KPPFree</b> program is used.
	Physician/surgeon fees	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	No charge if the <a href="#">plan</a> is primary and the <b>KPPFree</b> program is used.
If you need mental health, behavioral health, or substance abuse services	Outpatient services	<i>Office setting:</i> \$30 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)  <i>Other settings:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<i>Office setting:</i> \$30 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)  <i>Other settings:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	-----None-----
	Inpatient services	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required to avoid claim denial.
If you are pregnant	Office visits	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	-----None-----
	Childbirth/delivery professional services	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	-----None-----
	Childbirth/delivery facility services	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is recommended to avoid a possible claim denial.

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.kemptongroup.com](http://www.kemptongroup.com).

Common Medical Event	Services You May Need	What You Will Pay		Limitations, Exceptions, & Other Important Information
		Network Provider (You will pay the least)	Out-of-Network Provider (You will pay the most)	
<b>If you need help recovering or have other special health needs</b>	<a href="#">Home health care</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	Limited to 60 visits per calendar year.
	<a href="#">Rehabilitation services</a>	<i>Manipulative, occupational, physical, and speech therapy:</i> \$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	<i>Manipulative, occupational, physical, and speech therapy:</i> \$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	Pulmonary and Cardiac Rehabilitation are each limited to 36 visits per calendar year.
		<i>Other services:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<i>Other services:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	Occupational Therapy, Physical Therapy, Speech Therapy, and Chiropractic/Manipulative Services are each limited to 26 visits per calendar year.
	<a href="#">Habilitation services</a>	<i>Manipulative, occupational, physical, and speech therapy:</i> \$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	<i>Manipulative, occupational, physical, and speech therapy:</i> \$50 <a href="#">copay</a> per visit ( <a href="#">Deductible</a> does not apply)	<a href="#">Preauthorization</a> is required for in-patient to avoid a claim denial.
		<i>Other services:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<i>Other services:</i> <a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	
	<a href="#">Skilled nursing care</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	Limited to 30 days per calendar year. <a href="#">Preauthorization</a> is required to avoid a claim denial.
	<a href="#">Durable medical equipment</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	-----None-----
<a href="#">Hospice services</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Deductible</a> then 20% <a href="#">coinsurance</a>	<a href="#">Preauthorization</a> is required for inpatient to avoid a claim denial.	
<b>If your child needs dental or eye care</b>	Children's eye exam	No charge	No charge	Limited to 1 per calendar year.
	Children's glasses	Not covered	Not covered	-----None-----
	Children's dental check-up	Not covered	Not covered	-----None-----

\* For more information about limitations and exceptions, see the [plan](#) or policy document at [www.kemptongroup.com](http://www.kemptongroup.com).

## Excluded Services & Other Covered Services:

### Services Your [Plan](#) Generally Does NOT Cover (Check your policy or plan document for more information and a list of any other [excluded services](#).)

- Acupuncture
- Cosmetic surgery
- Dental care (Adult & Child)
- Impotence
- Infertility treatment
- Long-term care
- Non-emergency care when traveling outside the U.S.
- Private-duty nursing
- Routine foot care (limited exceptions)
- Weight loss programs (limited exceptions)

### Other Covered Services (Limitations may apply to these services. This isn't a complete list. Please see your [plan](#) document.)

- Bariatric surgery (KPPFree only)
- Chiropractic care
- Hearing aids (limitations apply)
- Routine eye care
- TMJ (Temporomandibular Joint Syndrome)

**Your Rights to Continue Coverage:** There are agencies that can help if you want to continue your coverage after it ends. The contact information for those agencies is: U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA(3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or the U.S. Department of Health and Human Services at 1-877-267-2323 x61565 or [www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/](http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/). Other coverage options may be available to you too, including buying individual insurance coverage through the [Health Insurance Marketplace](#). For more information about the [Marketplace](#), visit [www.HealthCare.gov](http://www.HealthCare.gov) or call 1-800-318-2596.

**Your Grievance and Appeals Rights:** There are agencies that can help if you have a complaint against your [plan](#) for a denial of a [claim](#). This complaint is called a [grievance](#) or [appeal](#). For more information about your rights, look at the explanation of benefits you will receive for that medical [claim](#). Your [plan](#) documents also provide complete information to submit a [claim](#), [appeal](#), or a [grievance](#) for any reason to your [plan](#). For more information about your rights, this notice, or assistance, contact: the plan at 1-800-324-9396. You may also contact your state insurance department, the U.S. Department of Labor, Employee Benefits Security Administration at 1-866-444-EBSA(3272) or [www.dol.gov/ebsa/healthreform](http://www.dol.gov/ebsa/healthreform), or the U.S. Department of Health and Human Services at 1-877-267-9323 x61565 or [www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/](http://www.cms.gov/CCIIO/Resources/Consumer-Assistance-Grants/).

### Does this plan provide Minimum Essential Coverage? **Yes**

[Minimum Essential Coverage](#) generally includes [plans](#), [health insurance](#) available through the [Marketplace](#) or other individual market policies, Medicare, Medicaid, CHIP, TRICARE, and certain other coverage. If you are eligible for certain types of [Minimum Essential Coverage](#), you may not be eligible for the [premium tax credit](#).

### Does this plan meet the Minimum Value Standards? **Yes**

If your [plan](#) doesn't meet the [Minimum Value Standards](#), you may be eligible for a [premium tax credit](#) to help you pay for a [plan](#) through the [Marketplace](#).

## Language Access Services:

Spanish (Español): Para obtener asistencia en Español, llame al **1-800-521-1711**.

*To see examples of how this [plan](#) might cover costs for a sample medical situation, see the next section.*

**PRA Disclosure Statement:** According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is **0938-1146**. The time required to complete this information collection is estimated to average **0.08** hours per response, including the time to review instructions, search existing data resources, gather the data needed, and complete and review the information collection. If you have comments concerning the accuracy of the time estimate(s) or suggestions for improving this form, please write to: CMS, 7500 Security Boulevard, Attn: PRA Reports Clearance Officer, Mail Stop C4-26-05, Baltimore, Maryland 21244-1850.



About these Coverage Examples:



**This is not a cost estimator.** Treatments shown are just examples of how this [plan](#) might cover medical care. Your actual costs will be different depending on the actual care you receive, the prices your [providers](#) charge, and many other factors. Focus on the [cost sharing](#) amounts ([deductibles](#), [copayments](#) and [coinsurance](#)) and [excluded services](#) under the [plan](#). Use this information to compare the portion of costs you might pay under different health [plans](#). Please note these coverage examples are based on self-only coverage.

**Peg is Having a Baby**  
(9 months of in-network pre-natal care and a hospital delivery)

- The [plan's](#) overall [deductible](#) \$750
- [Specialist copayment](#) \$50
- Hospital (facility) [coinsurance](#) 20%
- Other [coinsurance](#) 20%

**This EXAMPLE event includes services like:**  
 Specialist office visits (*prenatal care*)  
 Childbirth/Delivery Professional Services  
 Childbirth/Delivery Facility Services  
 Diagnostic tests (*ultrasounds and blood work*)  
 Specialist visit (*anesthesia*)

<b>Total Example Cost</b>	<b>\$12,700</b>
---------------------------	-----------------

In this example, Peg would pay:

<i>Cost Sharing</i>	
Deductibles	\$750
Copayments	\$0
Coinsurance	\$2,400
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Peg would pay is</b>	<b>\$3,150</b>

**Managing Joe's type 2 Diabetes**  
(a year of routine in-network care of a well-controlled condition)

- The [plan's](#) overall [deductible](#) \$750
- [Specialist copayment](#) \$50
- Hospital (facility) [coinsurance](#) 20%
- Other [coinsurance](#) 20%

**This EXAMPLE event includes services like:**  
 Primary care physician office visits (*including disease education*)  
 Diagnostic tests (*blood work*)  
 Prescription drugs  
 Durable medical equipment (*glucose meter*)

<b>Total Example Cost</b>	<b>\$5,600</b>
---------------------------	----------------

In this example, Joe would pay:

<i>Cost Sharing</i>	
Deductibles	\$750
Copayments	\$800
Coinsurance	\$30
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Joe would pay is</b>	<b>\$1,580</b>

**Mia's Simple Fracture**  
(in-network emergency room visit and follow up care)

- The [plan's](#) overall [deductible](#) \$750
- [Specialist copayment](#) \$50
- Hospital (facility) [coinsurance](#) 20%
- Other [coinsurance](#) 20%

**This EXAMPLE event includes services like:**  
 Emergency room care (*including medical supplies*)  
 Diagnostic test (*x-ray*)  
 Durable medical equipment (*crutches*)  
 Rehabilitation services (*physical therapy*)

<b>Total Example Cost</b>	<b>\$2,800</b>
---------------------------	----------------

In this example, Mia would pay:

<i>Cost Sharing</i>	
Deductibles	\$750
Copayments	\$700
Coinsurance	\$200
<i>What isn't covered</i>	
Limits or exclusions	\$0
<b>The total Mia would pay is</b>	<b>\$1,650</b>

عربي Arabic	إذا كان لديك أو لدى أي شخص تساعده أسئلة ، فيحق لك الحصول على المساعدة والمعلومات بلغتك دون أي تكلفة. للتحدث إلى مترجم فوري ، اتصل برقم خدمة العملاء على ظهر بطاقة العضوية الخاصة بك. إذا لم تكن عضوًا ، أو ليس لديك بطاقة ، فاتصل على 800-324-9396.
Bosanski Bosnian	Ako vi ili neko kome pomažete imate pitanja, imate pravo na besplatnu pomoć i informacije na svom jeziku. Da biste razgovarali s tumačem, nazovite broj službe za korisnike na poledini vaše članske kartice. Ako niste član ili nemate karticu, nazovite 800-324-9396.
漢語 中文 Chinese	如果您或您正在帮助的人有疑问，您有权免费获得以您的语言提供的帮助和信息。要与口译员通话，请拨打会员卡背面的客户服务电话。如果您不是会员或没有会员卡，请致电 800-324-9396。
Pilipino Filipino	Kung ikaw, o isang taong tinutulungan mo, ay may mga katanungan, mayroon kang karapatang humingi ng tulong at impormasyon sa iyong wika nang walang gastos. Upang makipag-usap sa isang interpreter, tawagan ang numero ng serbisyo sa customer sa likod ng iyong card ng miyembro. Kung hindi ka miyembro, o walang card, tumawag sa 800-324-9396.
Deutsche German	Wenn Sie oder jemand, dem Sie helfen, Fragen haben, haben Sie das Recht, kostenlos Hilfe und Informationen in Ihrer Sprache zu erhalten. Um mit einem Dolmetscher zu sprechen, rufen Sie die Kundendienstnummer auf der Rückseite Ihrer Mitgliedskarte an. Wenn Sie kein Mitglied sind oder keine Karte haben, rufen Sie 800-324-9396 an.
ગુજરાતી Gujarati	જો તમે, અથવા તમે મદદ કરી રહ્યા હોય તેવા કોઈને પ્રશ્નો હોય, તો તમને કોઈ પણ કિંમતે તમારી ભાષામાં મદદ અને માહિતી મેળવવાનો અધિકાર છે. દુભાષિયા સાથે વાત કરવા માટે, તમારા સભ્ય કાર્ડની પાછળના ગ્રાહક સેવા નંબર પર કલ કરો. જો તમે સભ્ય નથી, અથવા કાર્ડ નથી, તો 800-324-9396 પર કલ કરો.
हिंदी Hindi	यदि आप, या आपकी सहायता करने वाले किसी व्यक्ति के पास प्रश्न हैं, तो आपको बिना किसी शुल्क के अपनी भाषा में सहायता और जानकारी प्राप्त करने का अधिकार है। दुभाषिए से बात करने के लिए, अपने सदस्य कार्ड के पीछे ग्राहक सेवा नंबर पर कॉल करें। यदि आप सदस्य नहीं हैं, या आपके पास कार्ड नहीं है, तो 800-324-9396 पर कॉल करें।
日本語 Japanese	あなたまたはあなたが助けている誰かが質問をするならば、あなたは無料であなたの言語で助けと情報を得る権利があります。通訳と話すには、会員カードの裏面に記載されているカスタマーサービス番号に電話してください。メンバーでない場合、またはカードをお持ちでない場合は、800-324-9396までお電話ください。
한국어 Korean	귀하 또는 귀하가 돕고 있는 누군가가 질문이 있는 경우 귀하는 무료로 귀하의 언어로 도움과 정보를 얻을 권리가 있습니다. 통역사와 통화하려면 회원 카드 뒷면에 있는 고객 서비스 번호로 전화하십시오. 회원이 아니거나 카드가 없는 경우 800-324-9396으로 전화하세요.
Polskie Polish	Jeśli Ty lub ktoś, komu pomagasz, macie pytania, macie prawo do uzyskania bezpłatnej pomocy i informacji w swoim języku. Aby porozmawiać z tłumaczem, zadzwoń pod numer obsługi klienta podany na odwrocie karty członkowskiej. Jeśli nie jesteś członkiem lub nie masz karty, zadzwoń pod numer 800-324-9396.
русский Russian	Если у вас или у кого-то, кому вы помогаете, возникнут вопросы, вы имеете право получить помощь и информацию на вашем языке бесплатно. Чтобы поговорить с переводчиком, позвоните по номеру службы поддержки клиентов, указанному на обратной стороне вашей членской карты. Если вы не являетесь участником или у вас нет карты, позвоните по телефону 800-324-9396.
Español Spanish	Si usted, o alguien a quien está ayudando, tiene preguntas, tiene derecho a obtener ayuda e información en su idioma sin costo alguno. Para hablar con un intérprete, llame al número de servicio al cliente que se encuentra en el reverso de su tarjeta de miembro. Si no es miembro o no tiene una tarjeta, llame al 800-324-9396.
ไทย Thai	หากคุณหรือคนที่คุณให้ความช่วยเหลือ มีคำถาม คุณมีสิทธิ์ที่จะได้รับความช่วยเหลือและข้อมูลในภาษาของคุณโดยไม่มีค่าใช้จ่าย หากต้องการพูดคุยกับล่าม โปรดโทรไปที่หมายเลขบริการลูกค้าที่ด้านหลังบัตรสมาชิกของคุณ หากคุณไม่ได้เป็นสมาชิก หรือไม่มีบัตร โทร 800-324-9396
اردو Urdu	اگر آپ، یا کوئی جس کی آپ مدد کر رہے ہیں، کے سوالات ہیں، تو آپ کو حق ہے کہ آپ اپنی زبان میں بغیر کسی قیمت کے مدد اور معلومات حاصل کریں۔ مترجم سے بات کرنے کے لیے، اپنے ممبر کارڈ کے پچھلے حصے پر موجود کسٹمر سروس نمبر پر کال کریں۔ اگر آپ ممبر نہیں ہیں، یا کارڈ نہیں ہے تو 800-324-9396 پر کال کریں۔
Tiếng Việt Vietnamese	Nếu bạn hoặc ai đó mà bạn đang giúp đỡ, có thắc mắc, bạn có quyền được trợ giúp và cung cấp thông tin miễn phí bằng ngôn ngữ của bạn. Để nói chuyện với thông dịch viên, hãy gọi số dịch vụ khách hàng ở mặt sau thẻ thành viên của bạn. Nếu bạn không phải là thành viên hoặc không có thẻ, hãy gọi 800-324-9396.